



The Northam
Care Trust

OUR CORE VALUES IN ACTION



Aspiring - We aspire to ensure every person within our services lives their best life possible, ensuring choice and rights are fully promoted. We strive to always do our best by way of training and support that promotes continual self-improvement for individuals and as an organisation. We aspire to demonstrate our quality through honest and meaningful evidence which shows we learn from mistakes and promote excellent practice throughout our services.

What Our Staff Do:

- To strive for excellence in the care and services that they provide.
- To promote and propose positive changes within our services and as an organisation.
- To complete all training necessary and stay up to date with best practices to ensure the best possible care is given to those we support and to the best of our abilities.
- Staff are resilient and will always find a way to meet the needs of our clients.
- Inspiring personal growth by advocating for educational or vocational pursuits.
- Embracing transparency by admitting mistakes, learning from them, and continuously improving.
- To aspire for personal growth and personal achievement.
- To seek and accept feedback for personal growth.

What Our Leaders Do:

- To implement positive change and a process of continuous improvement that benefits all.
- To promote growth within the organisation and to champion staff to improve.
- Fostering a culture of pride in contributing to TNCT's mission, setting individual goals, and ensuring the delivery of exceptional care to those we support.
- By building a culture that strives for excellence and pride in what we do.
- By inspiring others to perform at their best and promote confidence in individual abilities.
- By promoting a culture of collaboration that recognises our trust runs best when we all work together,
- By casting a vision for a better future in the work that we do.